

PBM-300-A | PBM-300-A10



Installation Instructions

PBM-300-A | PBM-300-A10 Multiple entry power junction box
for use with BARTEC PSB, MSB or HSB trace heaters

Consignes d'installation

Boîte de jonction à plusieurs entrées PBM-300-A | PBM-300-A10
à utiliser avec les câbles chauffants de type BARTEC PSB, MSB ou HSB

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Safety

For safe installation of the PBM-300-A | PBM-300-A10 Single power entry junction box the technical requirements and instructions given in this manual must be followed.

⚠ WARNING

Risk of fire or electrical shock. Follow these guidelines to avoid personal injury or material damage.

- All electrical systems and installations must comply with BARTEC GmbH requirements and be installed in accordance with the relevant electrical codes and any other applicable national and local codes.
- BARTEC GmbH, the US and Canadian electrical codes require ground fault protection to be provided for all trace heating circuits.
- Note that the design guide that comes with each trace heater contains further important information and must be followed in addition to this manual.
- Install the connection kit, trace heaters and end seals carefully.
- Use the trace heater in accordance with the intended purpose and strictly comply with the operational data specified in section *Technical Data*.
- The bending radius of the trace heater must be at least 1" (25 mm). Do not bend on the narrow axis.
- Any defective component of the kit must be replaced before installation.
- To avoid short circuits, do not connect the trace heater bus wires together.
- Keep all components and the trace heaters dry before and during installation.
- This kit contains silicone adhesive. Keep out of reach of children. Store at below 77 °F (25 °C). Follow the safety instructions given on the packaging.
- Keep these instructions for future reference. If applicable, leave them with the end user.
- De-energize before installation or servicing.
- Use only original BARTEC accessories.

NOTICE

The following instructions are provided in English only. Refer to www.bartec.us for the French version.

Sécurité

Afin de garantir la sécurité lors de l'installation et de l'utilisation du Boîte de jonction à plusieurs entrées PBM-300-A | PBM-300-A10, il est impératif de respecter les exigences ainsi que les consignes techniques mentionnées dans le présent manuel.

⚠ AVERTISSEMENT

Risque d'incendie ou d'électrocution. Suivez ces consignes pour éviter toute blessure ou dommage matériel.

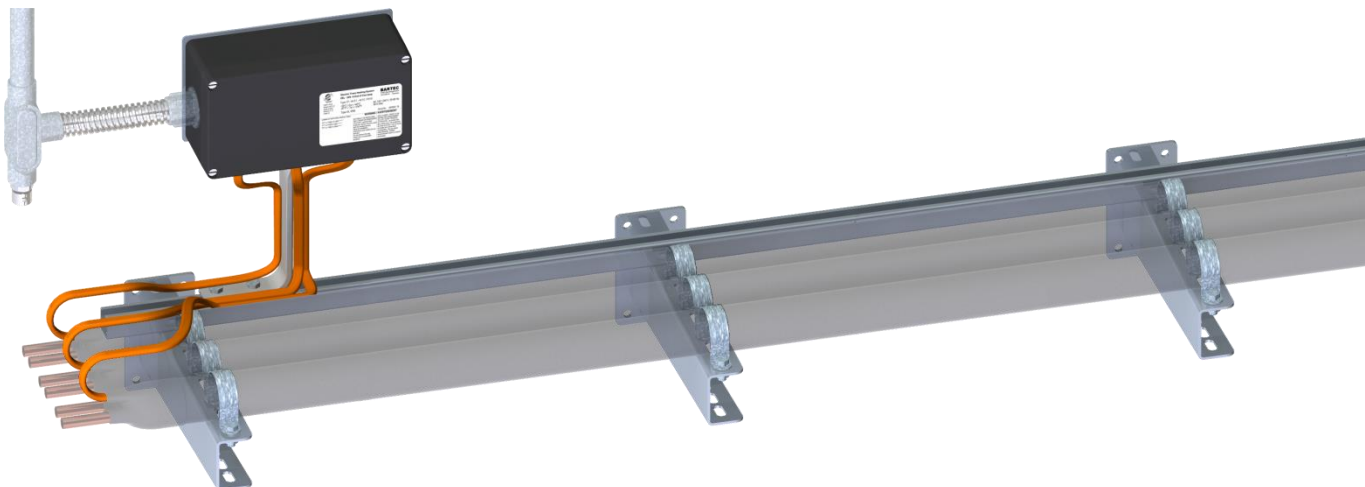
- Tous les systèmes et installations électriques doivent satisfaire aux exigences imposées par la société BARTEC GmbH et doivent être installés conformément aux normes électriques en vigueur ainsi qu'aux autres prescriptions nationales et locales applicables.
- La société BARTEC GmbH ainsi que les normes électriques américaines et canadiennes imposent une protection contre les défauts à la terre pour tous les circuits de traçage électrique.
- Notez que le guide de conception fourni avec chaque câble chauffant contient des informations importantes additionnelles qu'il convient de respecter en plus du présent manuel.
- La pose du kit de raccordement, des câbles chauffants et des embouts d'étanchéité doit être réalisée avec soin.
- Utilisez le câble chauffant conformément à l'usage prévu et en respectant les caractéristiques de fonctionnement spécifiées à la section Caractéristiques techniques.
- Le rayon de courbure du câble chauffant ne doit pas être inférieur à 1" (25 mm). Ne pas courber le câble chauffant sur la tranche.
- Tout élément défectueux dans le kit doit être remplacé avant l'installation.
- Pour éviter un court-circuit, ne jamais raccorder ensemble les deux conducteurs du câble chauffant.
- Conservez tous les éléments et les câbles chauffants au sec avant et pendant l'installation.
- Ce kit contient de la colle silicone. Tenir hors de portée des enfants. Stocker à une température inférieure à 77 °F (25 °C). Respectez les consignes de sécurité indiquées sur l'emballage.
- Conservez ces instructions pour un usage ultérieur. Le cas échéant, remettez-les à l'utilisateur final.
- Mettez le système hors tension avant toute installation ou opération de maintenance.
- Utilisez exclusivement des pièces et accessoires d'origine BARTEC.

AVIS

Les instructions qui suivent sont fournies en anglais uniquement. Veuillez vous référer au site www.bartec.us pour la version française.

Overview

This manual covers the installation and operation of the BARTEC PBM-300-A | PBM-300-A10 Multiple entry power junction box for connection of 2 or 3 trace heaters to the power supply.



The trace heating system uses a self-regulating trace heater. It features a temperature-dependent resistive heating element that regulates and limits the heat according to the ambient temperature. If the ambient temperature rises, the power output of the trace heater is reduced. This self-regulating property prevents overheating which would cause damage to the trace heater. Even crossing or overlapping with other trace heaters (or other portions of the same trace heater) are possible.

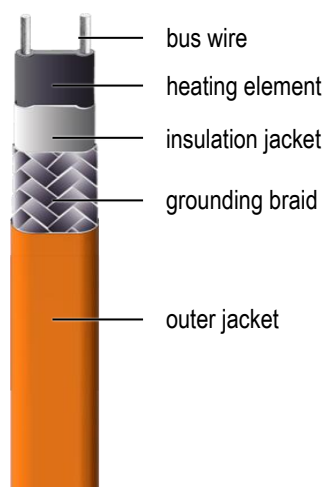
The trace heaters are fixed equipment heating systems for pipes in ordinary and hazardous areas. Thanks to the parallel design the trace heater can be cut and installed to any required length (up to the maximum heating circuit length as shown in the according design guide).

Compatibility

The manual applies for the following trace heaters:

- BARTEC PSB
- BARTEC MSB
- BARTEC HSB

The following terms describe the parts of the trace heater within these instructions:



Certifications / Approvals



PBM-300-A | PBM-300-A10 Multiple entry power junction box for BARTEC PSB, MSB or HSB trace heaters

Technical data

Ambient temperature range	-40°F to 131 °F / -40°C to 55°C	
Min. installation temperature	-40 °F / -40 °C	
Max. operating temperature end seal	PSB	185°F / 85°C
	MSB	392°F / 200°C
	HSB	374°F / 190°C
Power supply	max. 277 Vac	
Protection classification	Class I, Div 2 Group A, B, C, D	
	Class II, Div 2 Group E, F, G	
	Class III	
Ingress protection	Type 4X / IP66	
Conduit entry size	PBM-300-A	3/4"
	PBM-300-A10	1"
Max. power conductor size	PBM-300-A	10 AWG (6 mm²)
	PBM-300-A10	6 AWG (10 mm²)
Terminals	Spring clamp Ex e; 4x2 lines, 3x2 PE	

Trace heater specifications

Different types of BARTEC self-regulating trace heaters are available to suit the individual demands of your application. The following table provides the technical data for each trace heater family:

		Trace heater specifications		
		PSB	MSB	HSB
Maximum exposure temperature <i>power on</i>		149 °F / 65 °C	230 °F / 110 °C	248 °F / 120 °C
Maximum exposure temperature <i>power off</i>		185 °F / 85 °C	266 °F / 130 °C	374 °F / 190 °C
Minimum operation temperature		-76 °F / -60 °C	-76 °F / -60 °C	-76 °F / -60 °C
Minimum installation temperature		-40 °F / -40 °C	-40 °F / -40 °C	-40 °F / -40 °C
Power output ¹		3 to 10 W/ft / 10 to 33 W/m	3 to 20 W/ft / 10 to 60 W/m	5 to 20 W/ft / 15 to 60 W/m
Supply voltage		max. 277 Vac	max. 277 Vac	max. 254 Vac
Braid resistance / Minimum percent coverage		< 18.2 Ω/km / > 70 %	< 18.2 Ω/km / > 70 %	< 18.2 Ω/km / > 70 %
Braid material		Tinned copper	Nickel-plated copper	Nickel-plated copper
Minimum bending radius		1" / 25 mm (Do not bend on the narrow axis.)	1" / 25 mm (Do not bend on the narrow axis.)	1" / 25 mm (Do not bend on the narrow axis.)
Cable weight		78.8 lb/100 ft / 10.9 kg/100 m	90.364 lb/100 ft / 12.5 kg/100 m	90.364 lb/100 ft / 12.5 kg/100 m
Heater dimensions	fluoropolymer outer jacket	0.45" x 0.22" / 11.6 x 5.6 mm	0.40" x 0.19" / 10.2 x 4.8 mm	0.40" x 0.19" / 10.2 x 4.8 mm
	polyolefin outer jacket	0.46" x 0.23" / 11.8 x 5.8 mm	n/a	n/a
Temperature classes ("T-Ratings")		3, 5 W/ft / 10, 15 W/m → T6 8, 10 W/ft / 25, 33 W/m → T5	3, 5 W/ft / 10, 15 W/m → T4 10, 15, 20 W/ft / 30, 45, 60 W/m → T3	5, 10, 15 W/ft / 15, 30, 45 W/m → T3 20 W/ft / 60 W/m → T2

NOTICE

If you want to use plastic piping within your installation, contact your local BARTEC distributor for verification that the design does not exceed the maximum withstand temperature of the pipe material. Also, adjustments in heat loss calculations may be required.

NOTICE

For supply cable type selection, the permissible operating temperature at the conductor is to be observed with respect to the maximum ambient temperature of the power box.

Power supply cable: Service temperature at the conductor must withstand a temperature of 85°C.

AVIS

Si vous souhaitez utiliser de la tuyauterie en plastique dans votre application, veuillez contacter votre distributeur BARTEC local afin de lui faire vérifier que la température maximale supportable ne soit pas excédée. De plus, des adaptations des calculs de perte de chaleur peuvent s'avérer nécessaires.

AVIS

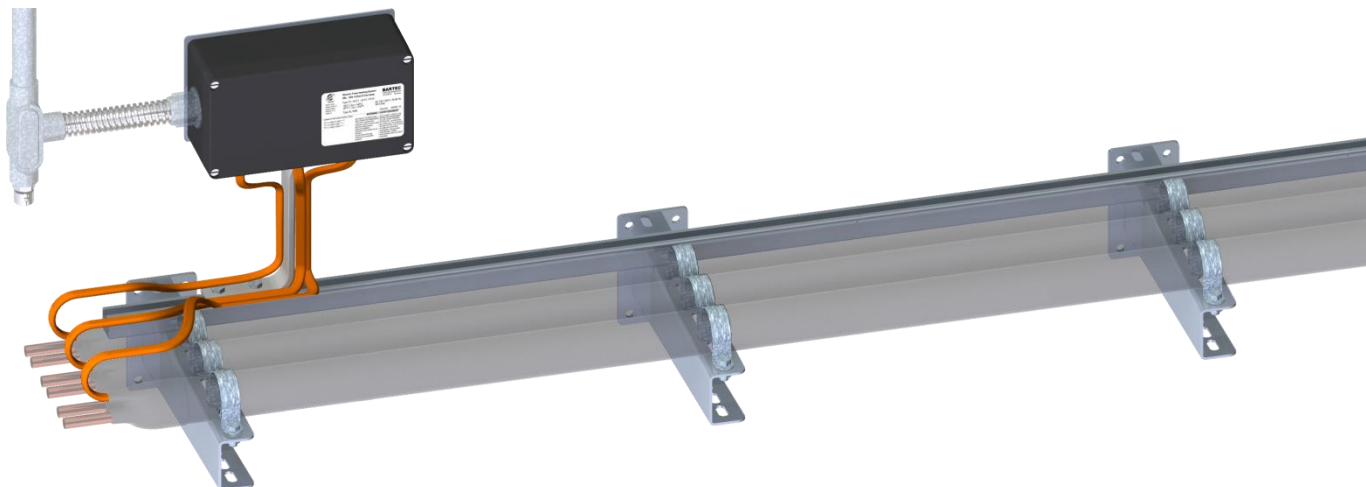
Pour la sélection du type de câble d'alimentation, la température de service admissible au niveau du conducteur doit être respectée par rapport à la température ambiante maximale du boîtier d'alimentation.

Câble d'alimentation: La température de service au niveau du conducteur doit résister à 85°C.

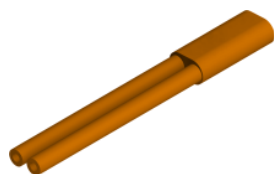
¹ nominal heat output at 10 °C

Kit contents

The following table lists the kit contents of the PBM-300-A | PBM-300-A10 Multiple entry power junction box:



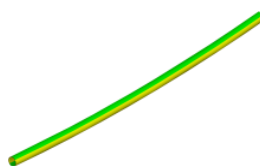
PBM-300-A Multiple entry power junction box



3 x
Silicone pants



3 x
End seal



3x
Green/yellow tube
for grounding braid



3 x
Bonding jumper



3 x
Metallic gland body



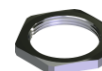
3 x
"P"-Grommet
for PSB trace heaters



3 x
"H"-Grommet for MSB or
HSB trace heaters



3 x
Fixing nut



3 x
Lock nut for gland body



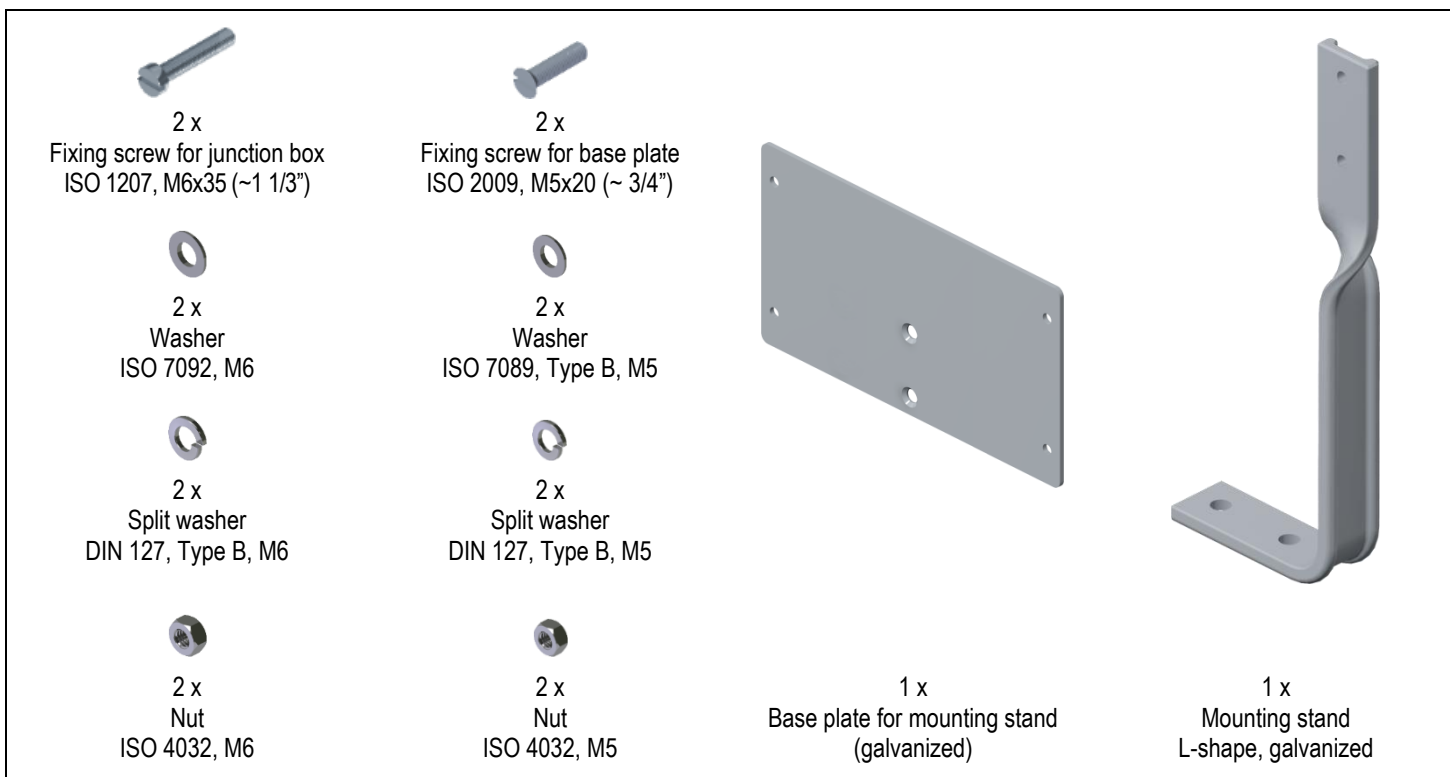
3 x
Silicone adhesive



1 x
Cover for junction box
incl. 4 fixing screws

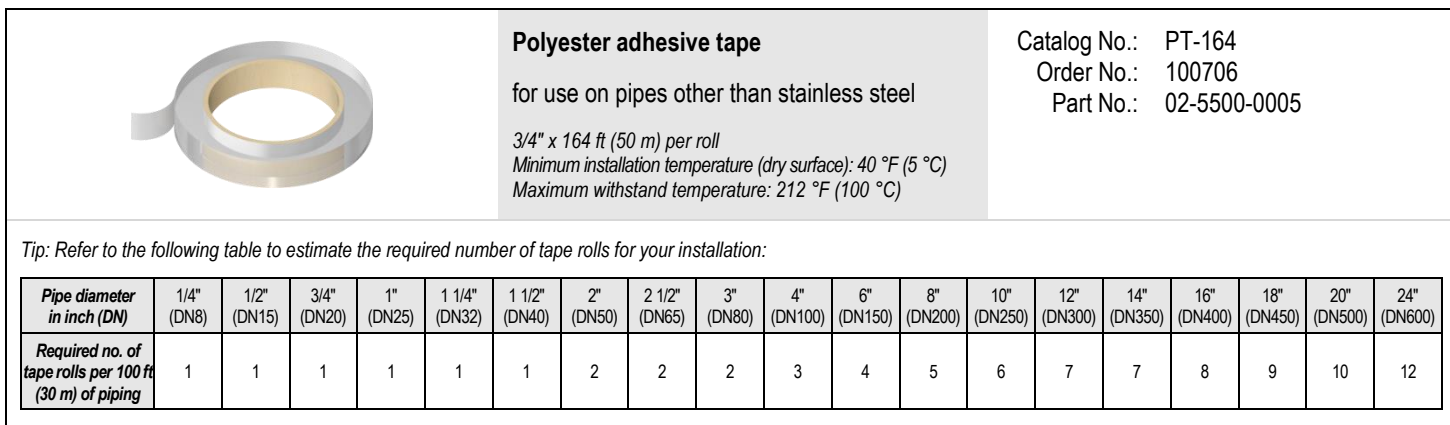
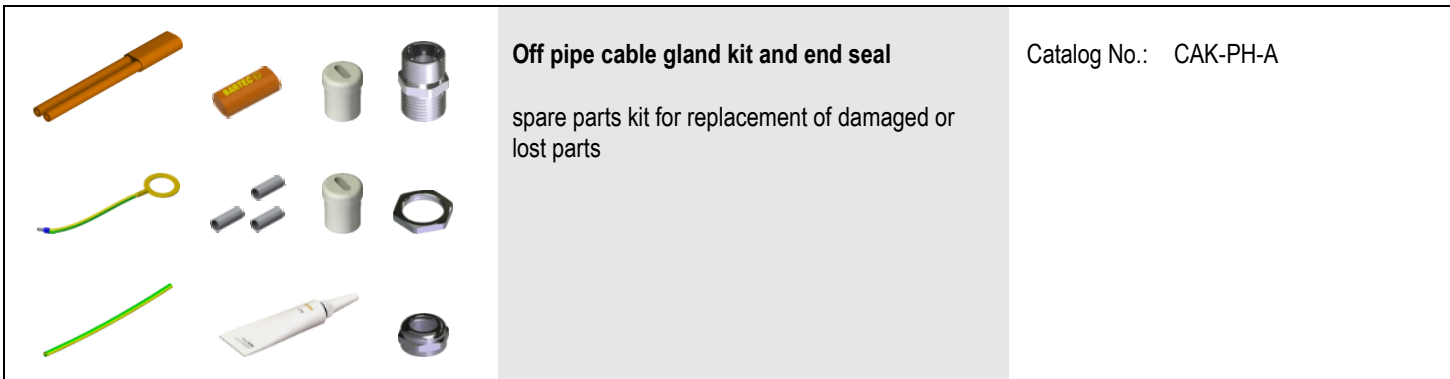


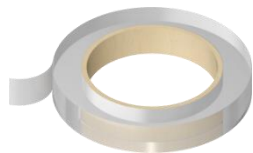
1 x
Junction box with connection terminals



Accessories

The following accessories are available for the PBM-300-A Multiple entry power junction box.





Glass cloth tape

for fixation of self-regulating trace heaters on all pipes including stainless steel / required during preparation of power limiting trace heaters

1/2" x 108 ft (33 m) per roll

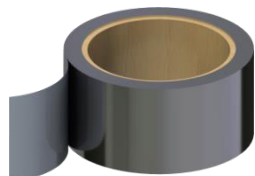
Minimum installation temperature (dry surface): 15 °F (-10 °C)

Maximum withstand temperature: 392 °F (200 °C)

Catalog No.: GT-108
Order No.: 100306
Part No.: 02-5500-0047

Tip: Refer to the following table to estimate the required number of tape rolls for your installation (for fixation of trace heaters on pipes only)

Pipe diameter in inch (DN)	1/4" (DN8)	1/2" (DN15)	3/4" (DN20)	1" (DN25)	1 1/4" (DN32)	1 1/2" (DN40)	2" (DN50)	2 1/2" (DN65)	3" (DN80)	4" (DN100)	6" (DN150)	8" (DN200)	10" (DN250)	12" (DN300)	14" (DN350)	16" (DN400)	18" (DN450)	20" (DN500)	24" (DN600)
Required no. of tape rolls per 100 ft (30 m) of piping	1	1	1	1	2	2	2	3	3	4	5	7	9	10	11	12	14	15	18



Aluminum adhesive tape

for use on all pipe materials

2" x 164 ft (50 m) per roll

AT80:

Minimum installation temperature (dry surface): 40 °F (5 °C)

Maximum withstand temperature: 176 °F (80 °C)

AT150:

Minimum installation temperature (dry surface): 40 °F (5 °C)

Maximum withstand temperature: 302 °F (150 °C)

Tip: The required number of tape rolls per 100 ft (30 m) of pipe is 0.6.

AT80:

Catalog No.: AT80-164
Order No.: 100506
Part No.: 02-5500-0003

AT150:

Catalog No.: AT150-164
Order No.: 101606
Part No.: 02-5500-0014



Stainless steel pipe straps

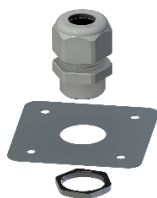
stainless steel, for fixation of mounting stands on pipes etc. No special tooling required.

for pipe ø up to 3" / DN80:

Catalog No.: PC-1
Order No.: 710144

for pipe ø up to 10" / DN250:

Catalog No.: PC-2
Order No.: 710145



Insulation entry bushing

for protection of trace heaters or sensor cables at the point where they pass through the thermal insulation outer cladding

for PSB trace heaters:

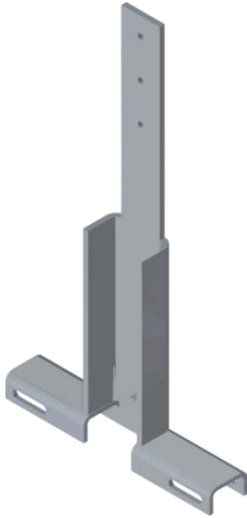
Catalog No.: IEB-P
Order No.: 234006
Part No.: 05-0020-0472

for MSB and HSB trace heaters:

Catalog No.: IEB-H
Order No.: 106730
Part No.: 05-0020-0091

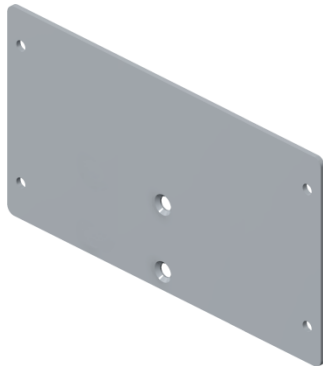
for PT100 sensor:

Catalog No.: IEB-PT
Order No.: 122964
Part No.: 05-0020-0261

**Stainless steel mounting stand (optional)**

T-shape, 6.3 x 11.3" (160 x 287 mm)

Catalog No.: MB-SS200
Order No.: 129911
Part No.: 05-0091-0051

**Stainless steel base plate for mounting stands (optional)**for "A"-type junction boxes with
8.7 x 4.7" (220 x 120 mm)for "A10"-type junction boxes with
10.2 x 6.3 (260 x 160 mm)**"A"-Type:**

Catalog No.: MP-SS220
Order No.: 123959
Part No.: 05-0091-0012

"A10"-Type:

Catalog No.: MP-SS260
Order No.: 123961
Part No.: 05-0091-0014

**Electrically traced warning label**

Warning label for trace heater circuits

*Recommended: electrical warning label every 10 ft. (3 m)
on the outside of the thermal cladding on a clearly visible
place.*

Packaged in rolls of 100 pieces

English:

Catalog No.: HTWL-US
Order No.: 113550
Part No.: 05-2144-0047

French:

Catalog No.: HTWL-FR
Order No.: 120300
Part No.: 05-2144-0703

Installation

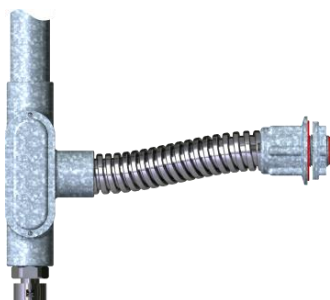
Required tools / equipment

The following tools and equipment are required for installation of the PBM-300-A | PBM-300-A10 Multiple entry power junction box:

- Wire cutters
- Flat screwdriver
- Cross-head screwdriver
- Electricians screwdriver
- Tape measure
- Utility knife
- Needle-nose pliers (2x)
- Adjustable wrench (2x)
- Crimping pliers



- Type 4X rated conduit pipe and conduit hub with conduit drain.



1

Cautions and warnings

⚠ WARNING

Risk of fire or electrical shock. De-energize all power circuits before installation or servicing. Always use ground fault equipment protection with the trace heating system.

⚠ AVERTISSEMENT

Risque d'incendie ou d'électrocution. Mettre tous les circuits électriques hors tension avant toute installation ou opération de maintenance. Toujours utiliser un dispositif de protection contre les défauts à la terre au sein du système de traçage électrique.

- Double-check that all power circuits are de-energized before you begin your work.
- Make sure that you do not exceed the maximum heating circuit length for the trace heater type you use. Refer to the design guide of the heating system.



2

Unrolling the trace heater

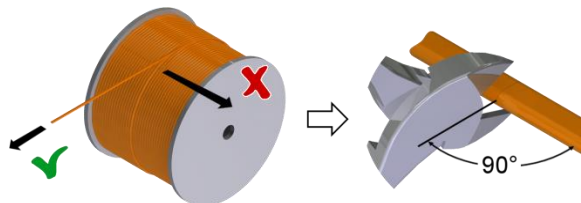
⚠ WARNING

Risk of short circuit and/or material damage. Keep the trace heater ends dry before and during installation. Observe the design guide of the trace heating system.

⚠ AVERTISSEMENT

Risque de court-circuit et/ou de dommages matériels. Conservez les extrémités du câble chauffant au sec avant et pendant toute la durée de l'installation. Respectez les indications fournies dans le guide de conception du système de traçage.

- Unroll the required trace heater in a straight line and cut to the correct length. Cut off the trace heater ensuring a straight cut.
- Do not bend or pinch the trace heater, or pull it over sharp edges.



3

Installation on pipes

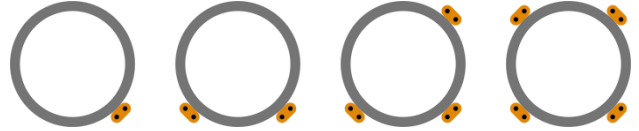
This step is necessary for plastic pipes only since plastic pipes conduct heat less efficiently than metal pipes do. For metal pipes continue with step 5.

- Place aluminium tape where the trace heater will be attached for better heat distribution.



4

- Preferably install the trace heater in the lower half of the pipe, **but not on the lowest point**. This prevents mechanical damage and allows for better heat distribution.
- If you use multiple trace heaters, position them with an offset of 90°.



6

CAUTION

Risk of injury and/or material damage. Never step on or drive over the trace heater. Do not use it as a loop for stepping on.

ATTENTION

Risque de blessures et/ou de dommages matériels. Ne pas marcher ni rouler sur le câble chauffant. Ne pas s'en servir comme cordage.

- Preferably install the trace heater in a straight line along the pipe. This saves time, helps to avoid installation mistakes and prevents damage to the trace heater during the thermal insulation work.



- The trace heater should be installed spirally only if this is expressly specified in the project planning.



NOTICE

When installing allow for an additional length of trace heater for assembling splice connections, tee branches, end seals etc. (approx. 1.6 ft (0.5 m) for each).

AVIS

Lors de la pose, réservez une longueur additionnelle de câble chauffant pour l'assemblage des jonctions de fil, des dérivations en T, embouts d'étanchéité, etc. (env. 1,6 ft (0,5 m) dans chaque cas).

5

Fastening

Select the correct fastening material:

- Use polyester adhesive tape or glass cloth tape that suits the expected temperatures.
- Preferably use BARTEC adhesive tapes.
- Never use PVC electrical tape or self-adhesive tapes containing PVC or VC.
- Do not use metal wire or banding.



7

- Fasten the trace heater with the adhesive tape at intervals of a maximum of 12" (300 mm) on plastic pipes or 36" (900 mm) on steel pipes.



NOTICE

In order to ensure good heat transfer the trace heater should have a flat, flush fit over the whole length. If necessary, reduce the distances between the fixing points.

AVIS

Pour assurer une bonne conduction thermique, le câble chauffant doit être posé bien à plat et bien au contact de la tuyauterie sur toute la longueur. Au besoin, réduisez l'écartement entre les points d'attache.

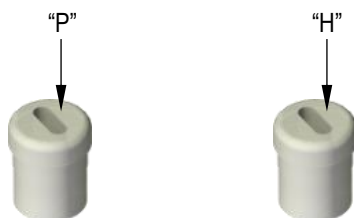
8

Preparation of the trace heaters for connection

Repeat steps 9-25 for every trace heater.

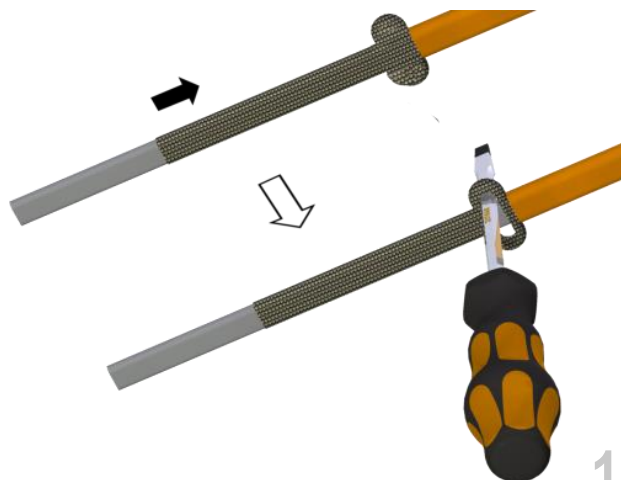
- Select the correct grommet for the trace heater to be connected. Note the small letter on the grommet:

- "P"-grommet for PSB trace heaters
- "H"-grommet for MSB or HSB trace heaters



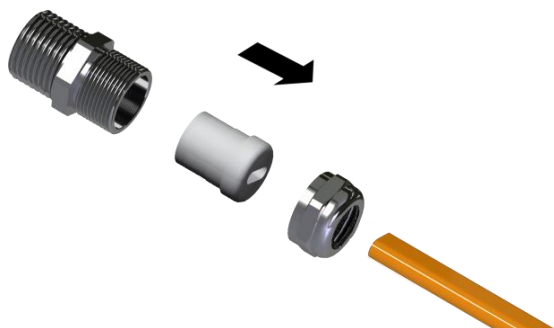
9

- Push the grounding braid back. Use the screwdriver to form an eyelet. Be careful not to damage the internal insulation jacket.



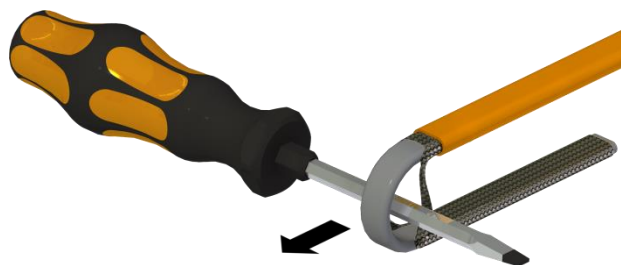
12

- Slide the fixing nut, the grommet and the gland body onto the trace heater.



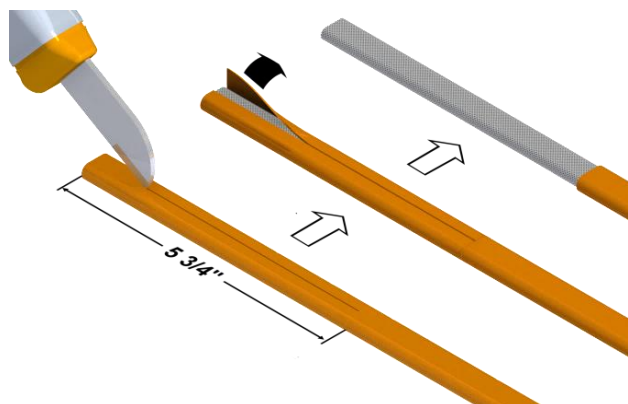
10

- Bend the trace heater and pull the heating element out of the grounding braid.



13

- Remove 5 3/4" (145 mm) of the outer jacket on the end of the trace heater.



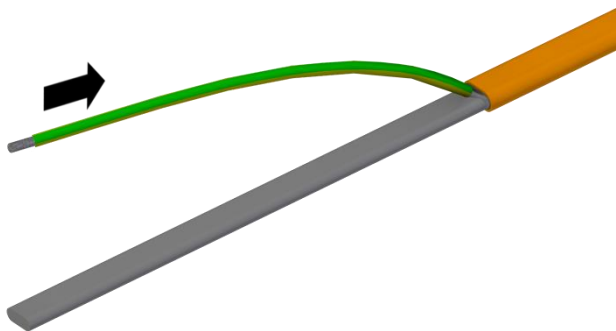
11

- Twist the grounding braid in order to form a pigtail.



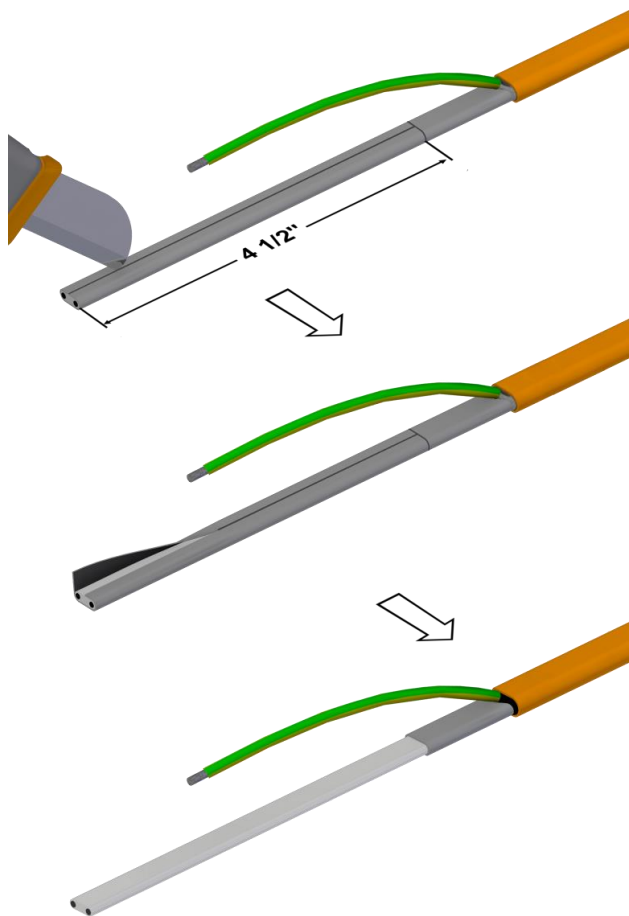
14

- Push the green/yellow tube onto the twisted grounding braid.



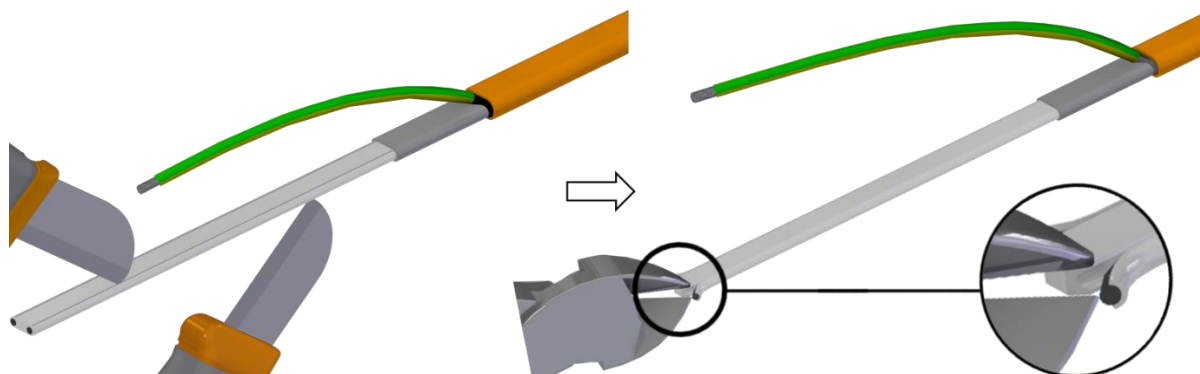
15

- Remove 4 1/2" (115 mm) of the internal insulation jacket.



16

- Make a small cut **over and under** each bus wire. Take care not to damage the bus wires.
- Carefully make an incision into the edges of the heating element. Take care not to damage the bus wires.



17

- Pull off the bus wires while holding the heating element.



18

- Remove any remaining heating element that sticks to the bus wires.

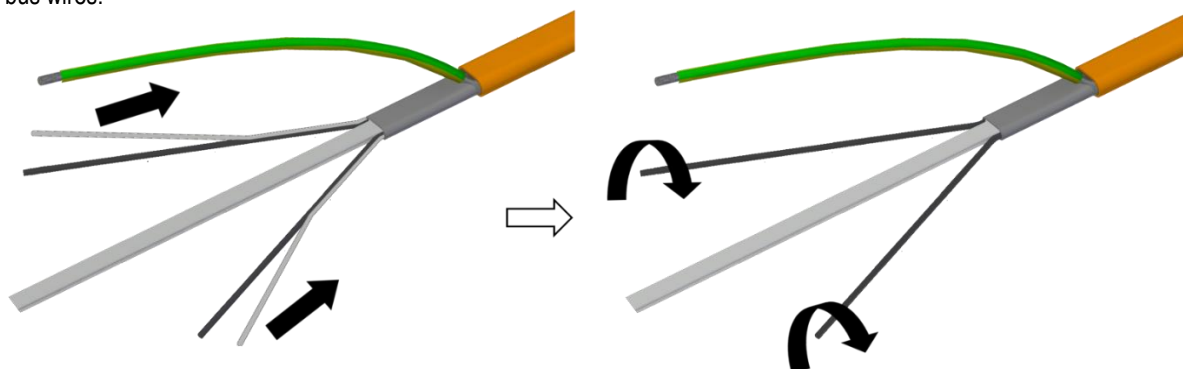
NOTICE

Risk of malfunction of the heating system. Before you continue, make sure that the bus wires are intact and not nicked or damaged.

AVIS

Risque de dysfonctionnement du système de traçage. Avant de continuer, assurez-vous que les fils conducteurs sont intacts, qu'ils ne sont pas incisés ni endommagés.

- Twist the bus wires.



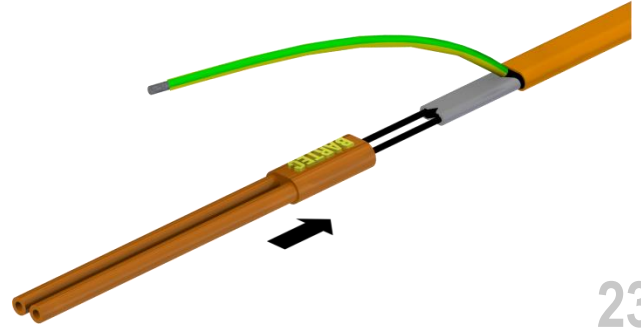
19

- Remove the remaining heating element. Take care not to damage the bus wires.



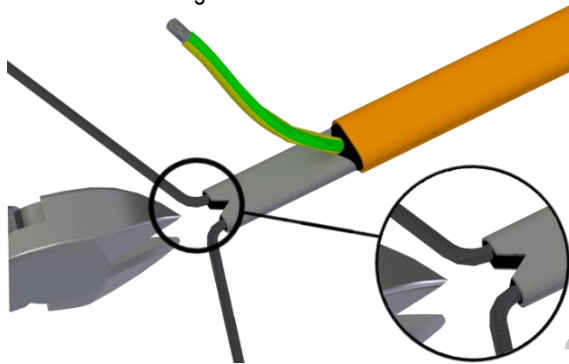
20

- Thread the bus wires into the silicone pants.
- You might add further silicone adhesive to ensure optimal sealing.
- Slide the silicone pants all the way onto the heating element.



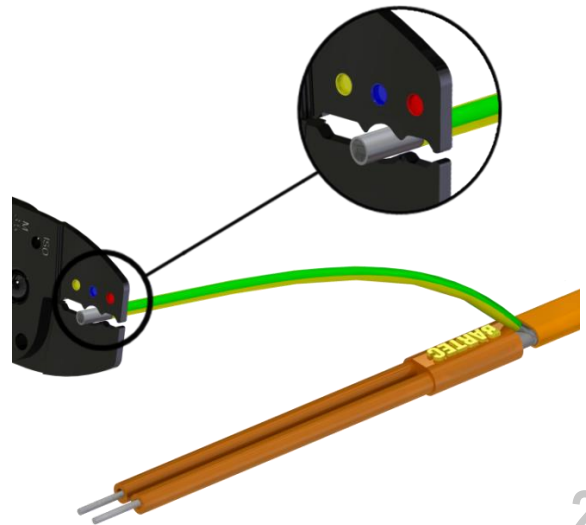
23

- Carefully cut in a triangle (1/4" / 5 mm) between the bus wires. Take care not to damage the bus wires.



21

- Optional: Crimp a ferrule onto the twisted grounding braid. Not necessary at spring clamp terminals in power connection boxes.



24

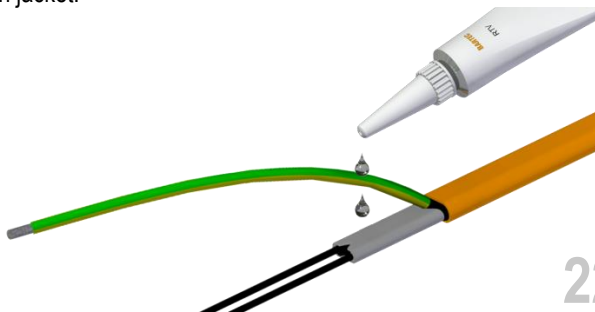
⚠ CAUTION

The silicone adhesive may cause irritation to skin and eyes. Avoid eye contact. Avoid repeated or prolonged skin contact. In case of contact with eyes, rinse with water and seek medical advice.

⚠ ATTENTION

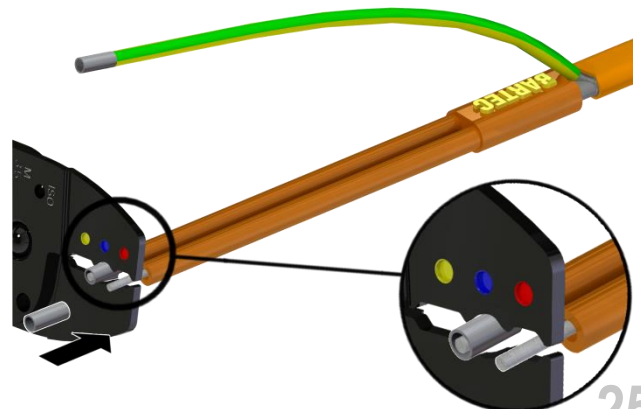
La colle silicone peut irriter la peau et les yeux. Eviter tout contact avec les yeux. Eviter tout contact répété ou prolongé avec la peau. En cas de contact avec les yeux, rincer à l'eau claire et consulter un médecin.

- Put silicone adhesive onto the exposed heating element and insulation jacket.



22

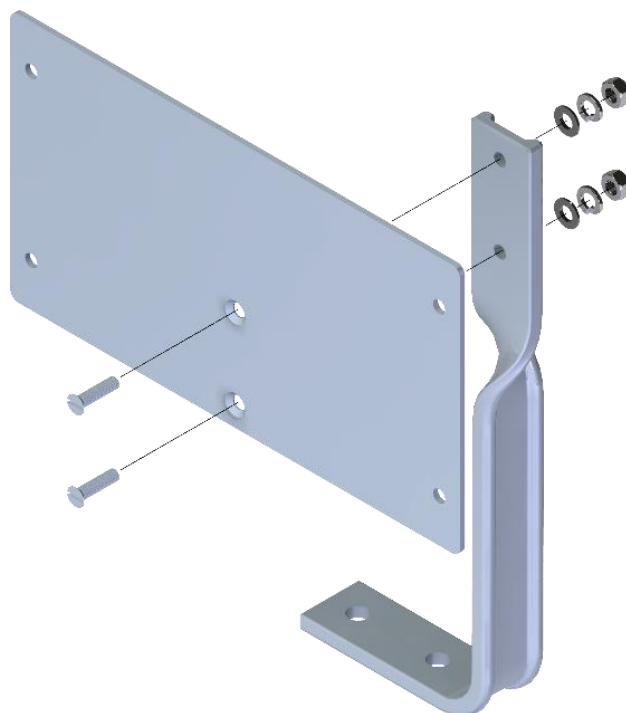
- Optional: Crimp a ferrule onto each of the bus wires. Not necessary at spring clamp terminals in power connection boxes.



25

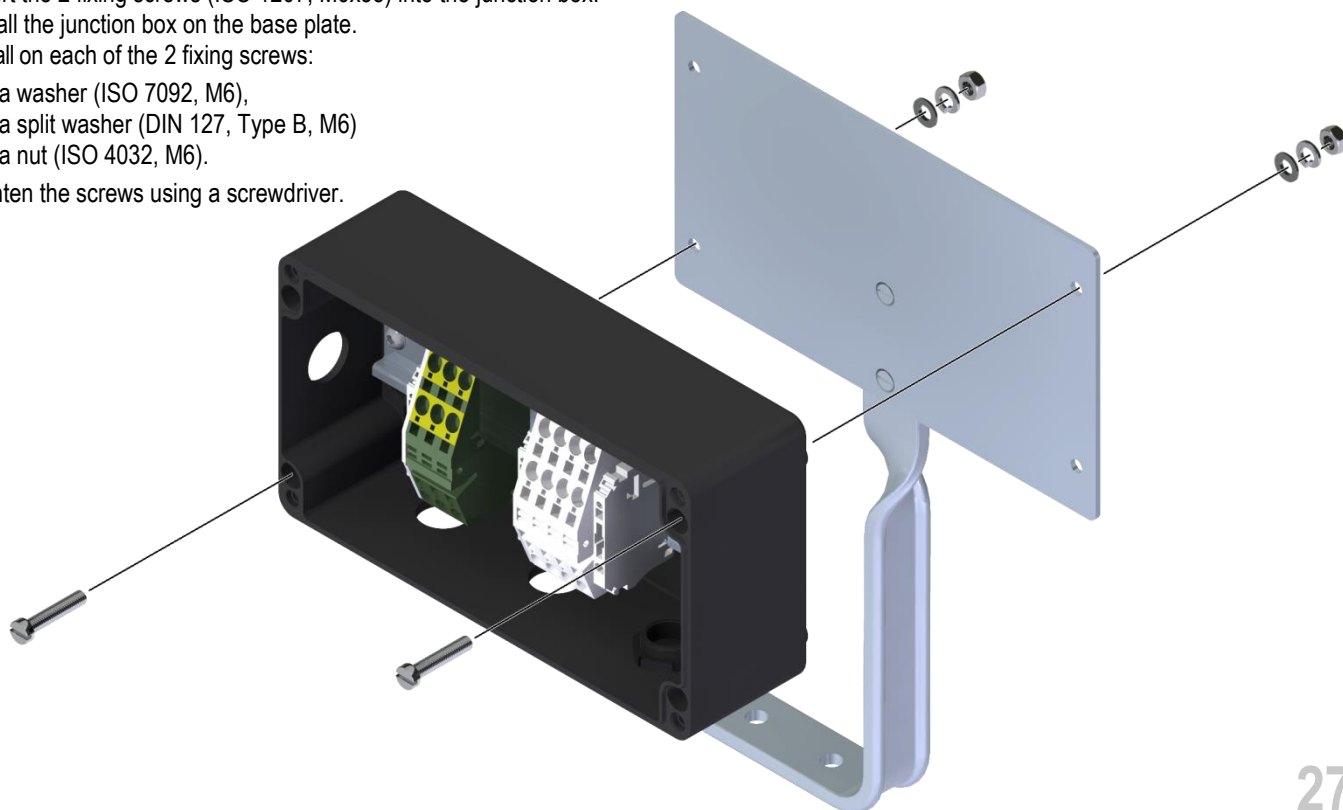
Installation of the mounting stand

- Insert the 2 fixing screws (ISO 2009, M5x20) into the base plate.
- Install the base plate on the mounting bracket.
- Install on each of the 2 fixing screws:
 - a washer (ISO 7089, Type B, M5),
 - a split washer (DIN 127, Type B, M5)
 - a nut (ISO 4032, M5).
- Tighten the screws using a screwdriver.



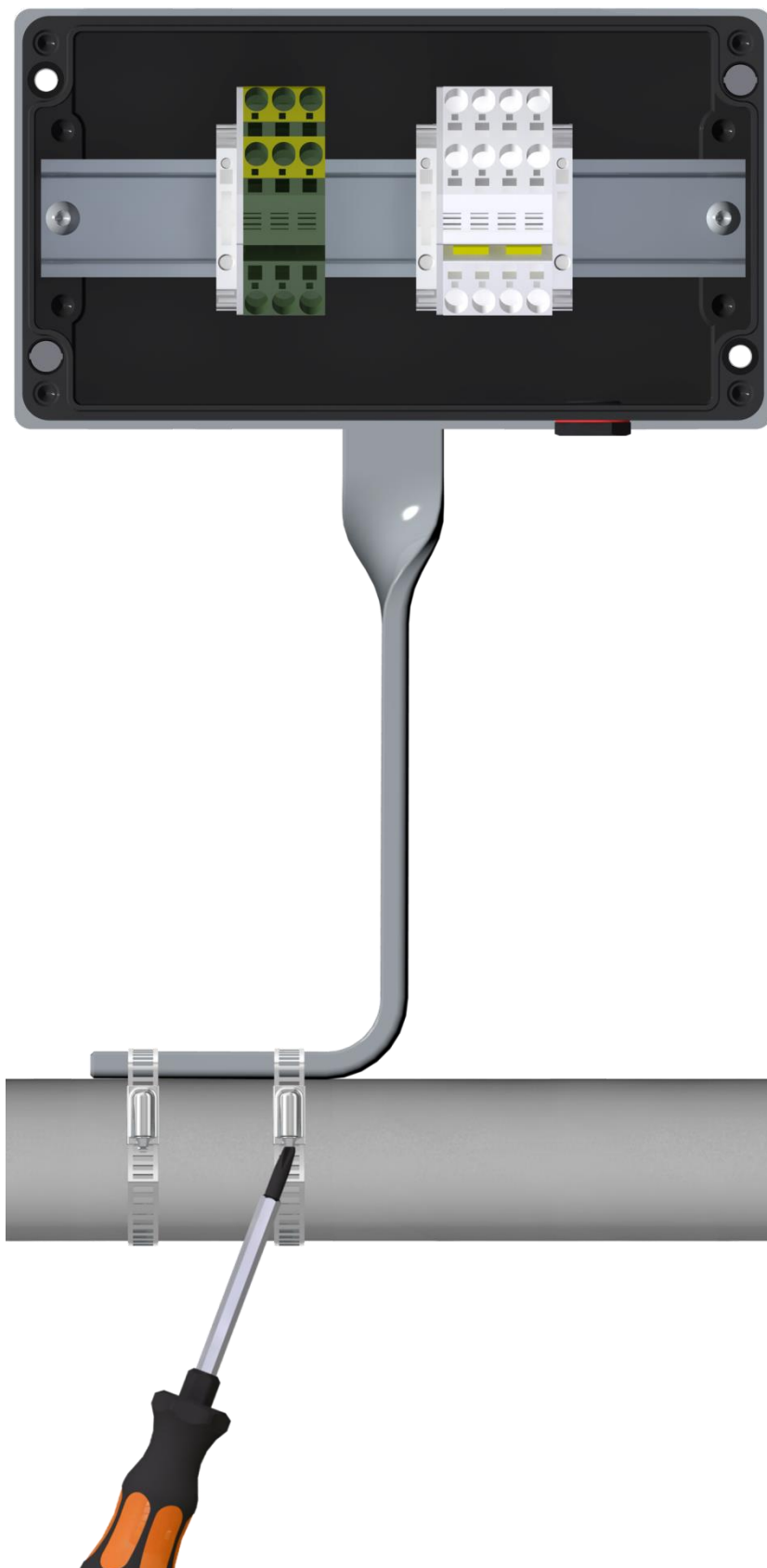
26

- Insert the 2 fixing screws (ISO 1207, M6x35) into the junction box.
- Install the junction box on the base plate.
- Install on each of the 2 fixing screws:
 - a washer (ISO 7092, M6),
 - a split washer (DIN 127, Type B, M6)
 - a nut (ISO 4032, M6).
- Tighten the screws using a screwdriver.



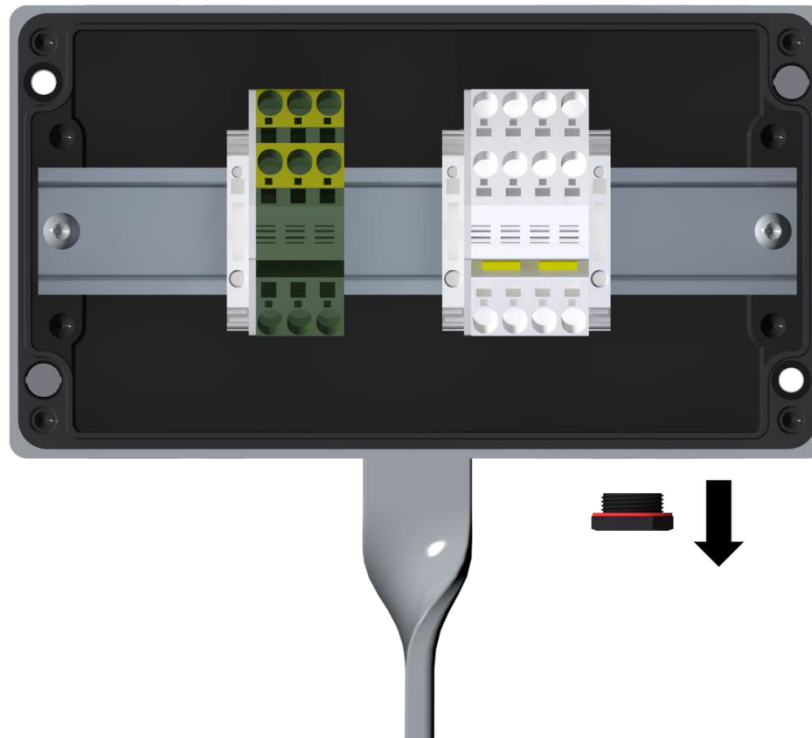
27

- Place the mounting stand on the pipe (or other support) where you want to install it.
- Install the pipe straps and tighten them firmly using a screwdriver.



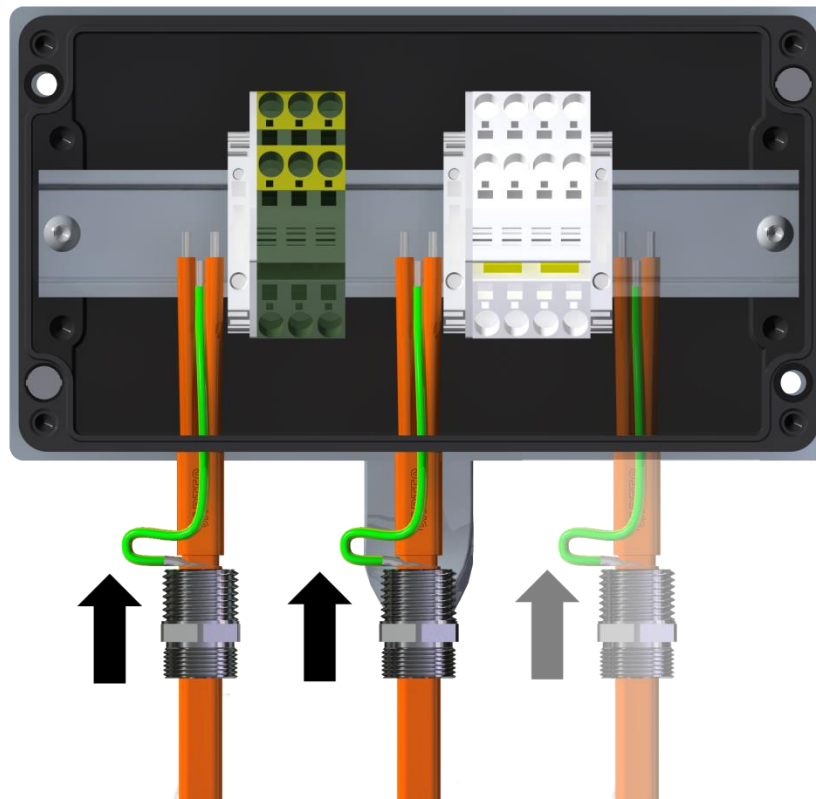
This step is only necessary if you want to connect 3 trace heaters. If you want to connect 2 trace heaters continue with step 30.

- Unscrew the M20 plastic bolt from the 3rd cable entry using an adjustable wrench.



29

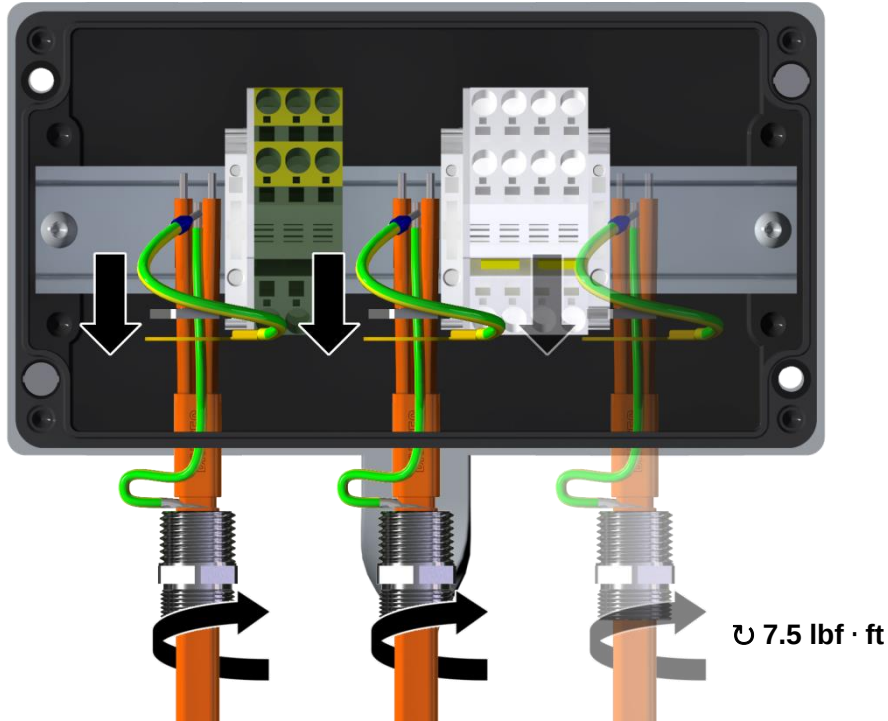
- Feed the prepared trace heaters into the junction box.



30

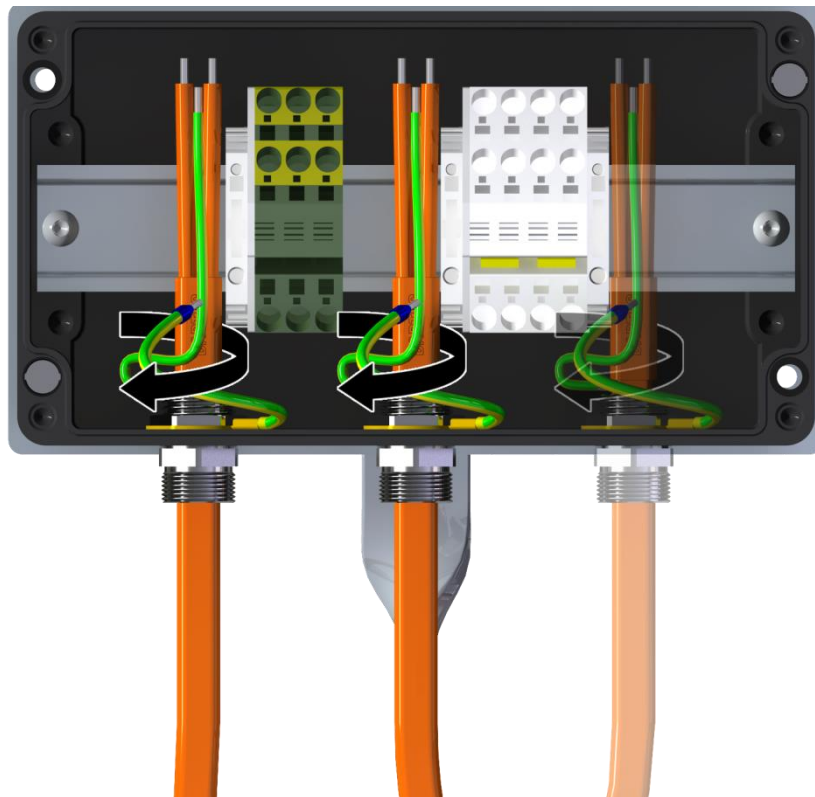
Cable connection

- Screw the gland body into the junction box. Make sure that the final tightening torque is 7.5 lbf · ft (10 Nm).
- Slide the bonding jumper and the lock nut onto the gland body.



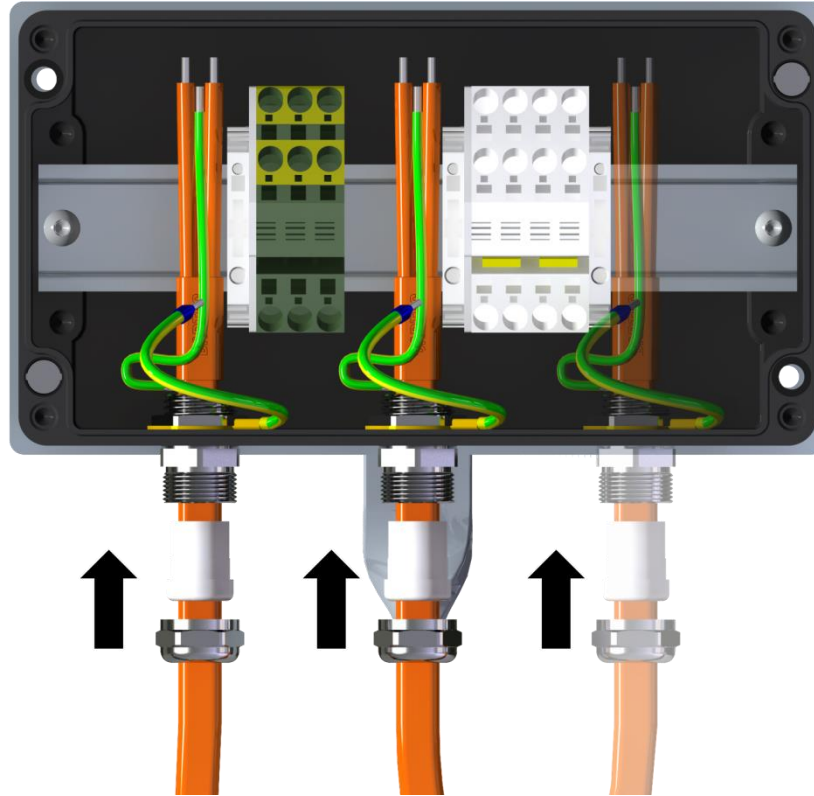
31

- Tighten the lock nut while locking the gland body using 2 adjustable wrenches.



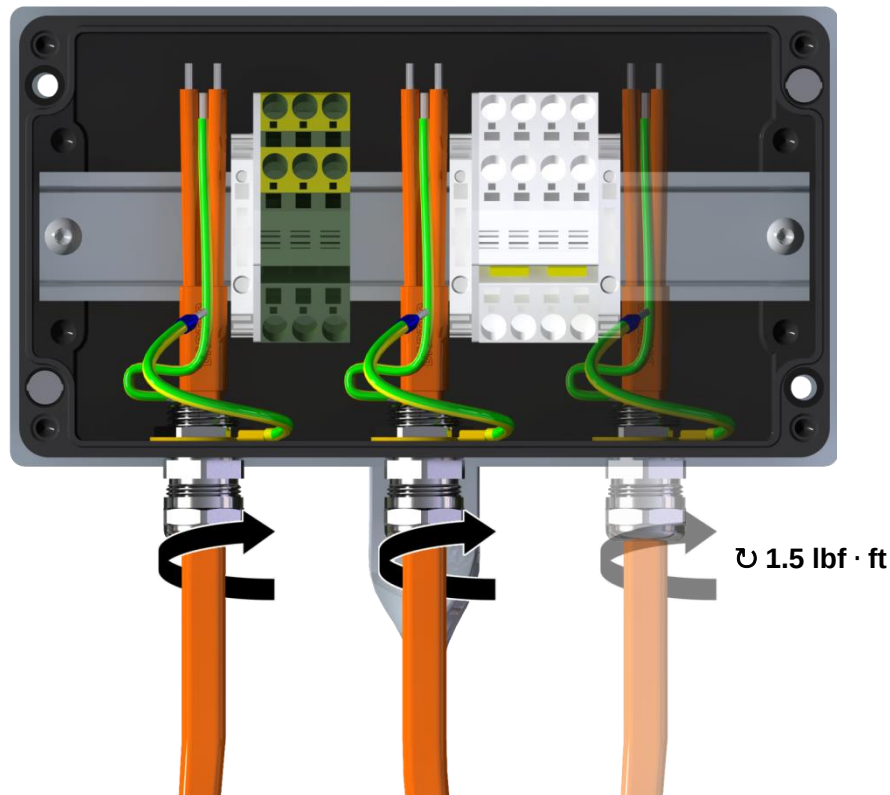
32

- Slide the grommet into the gland body and the fixing nut onto the gland body.



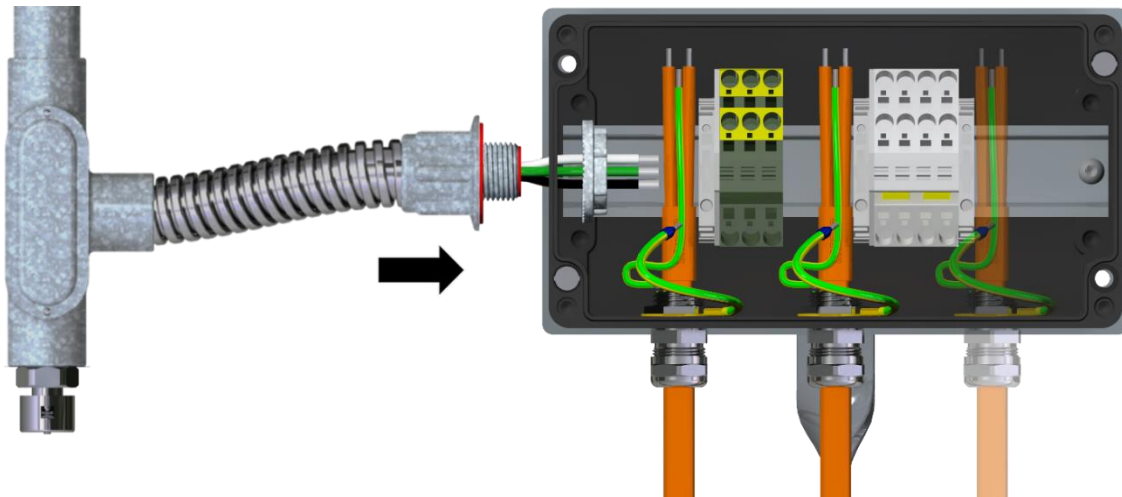
33

- Tighten the fixing nut. Make sure that the final tightening torque is 1.5 lbf · ft (2 Nm).



34

- Install the conduit pipe and conduit hub according to the manufacturer's installation instructions.
- Feed the cold lead cable into the junction box.



35

NOTICE

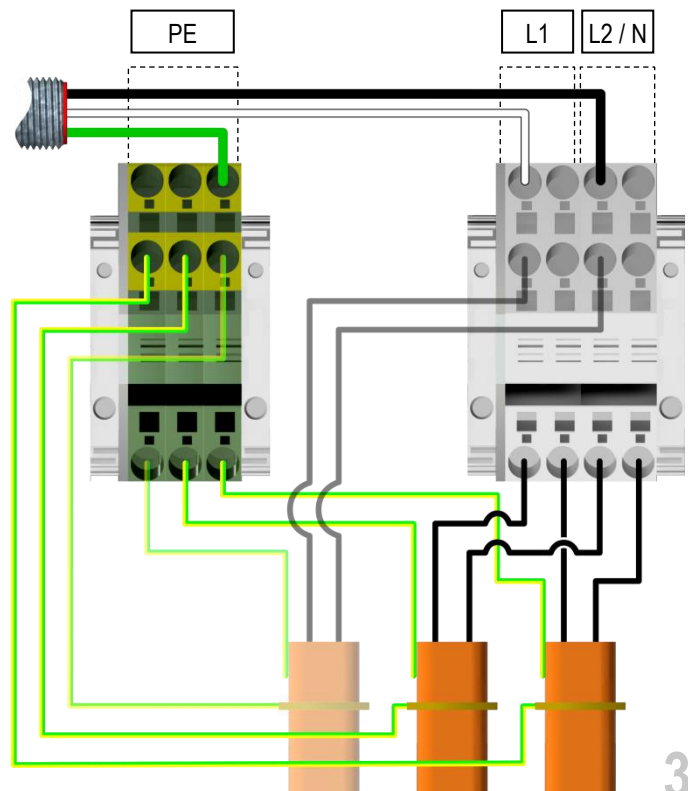
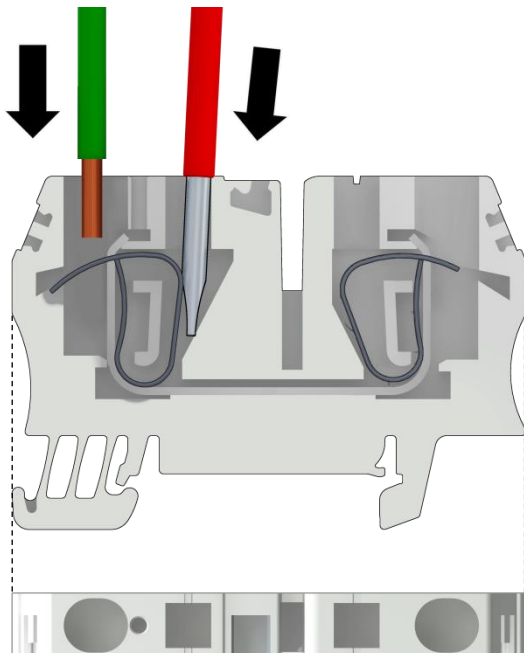
The conduit entry size is 3/4" for PBM-300-A and 1" for PBM-300-A10.
Power supply cable: Service temperature at conductor must withstand a temperature of 85°C.

AVIS

L'entrée de conduit et de 3/4" pour PBM-300-A et de 1" pour PBM-300-A10.
Câble d'alimentation: La température de service au niveau du conducteur doit résister à 85°C.

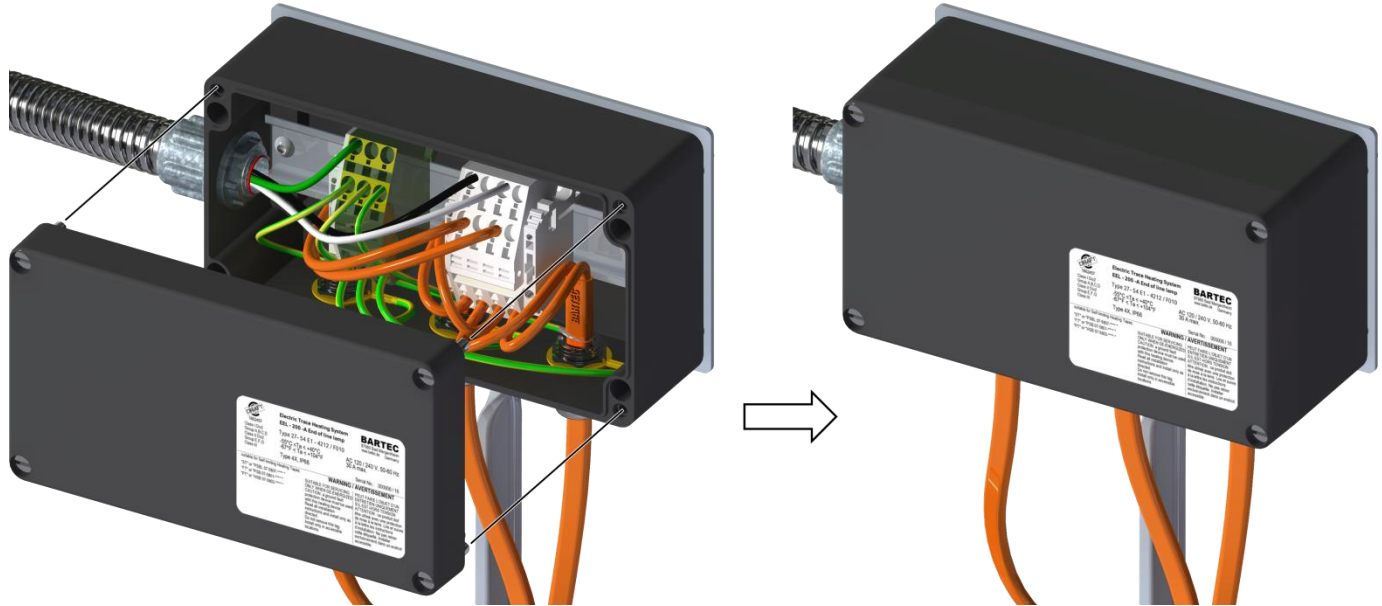
Wiring

- For wire connection at the spring clamp terminals, insert a small screwdriver into the screwdriver slot, then insert the wire.
- Connect all wires as shown on the right.



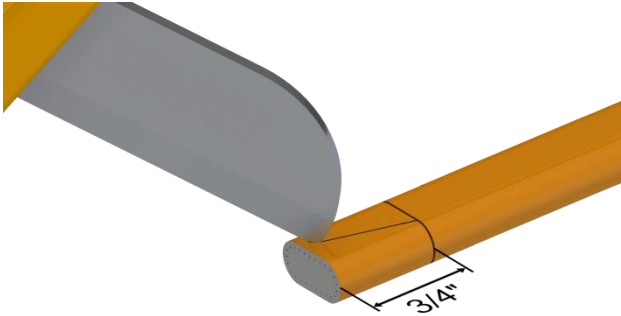
36

- Mount the cover of the junction box and tighten the 4 fixing screws using a screwdriver.



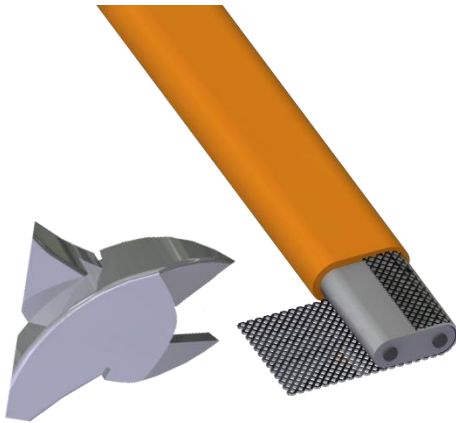
Installation of the end seal

- Cut the trace heater off straight.
- Remove 3/4" (20 mm) of the outer jacket.



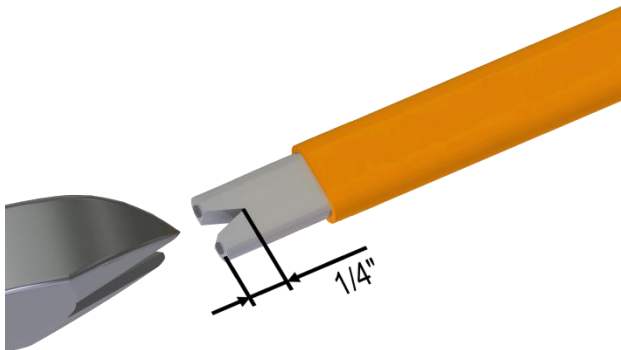
38

- Remove the exposed grounding braid. Make sure that the insulation jacket is not damaged.



39

- Cut in a triangle (1/4" / 5 mm) between the bus wires.



40

⚠ CAUTION

The silicone adhesive may cause irritation to skin and eyes. Avoid eye contact. Avoid repeated or prolonged skin contact. In case of contact with eyes, rinse with water and seek medical advice.

⚠ ATTENTION

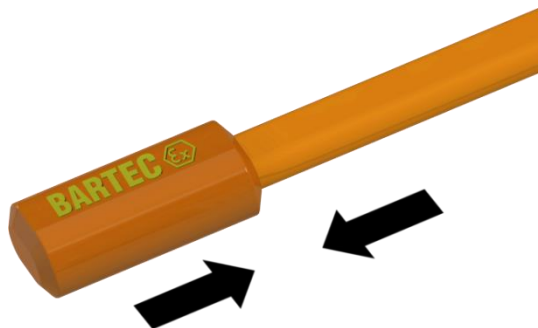
La colle silicone peut irriter la peau et les yeux. Éviter tout contact avec les yeux. Éviter tout contact répété ou prolongé avec la peau. En cas de contact avec les yeux, rincer à l'eau claire et consulter un médecin.

- Put silicone adhesive onto the exposed insulating jacket and into the end seal.



41

- Slide the end seal over the end of the trace heater.



42

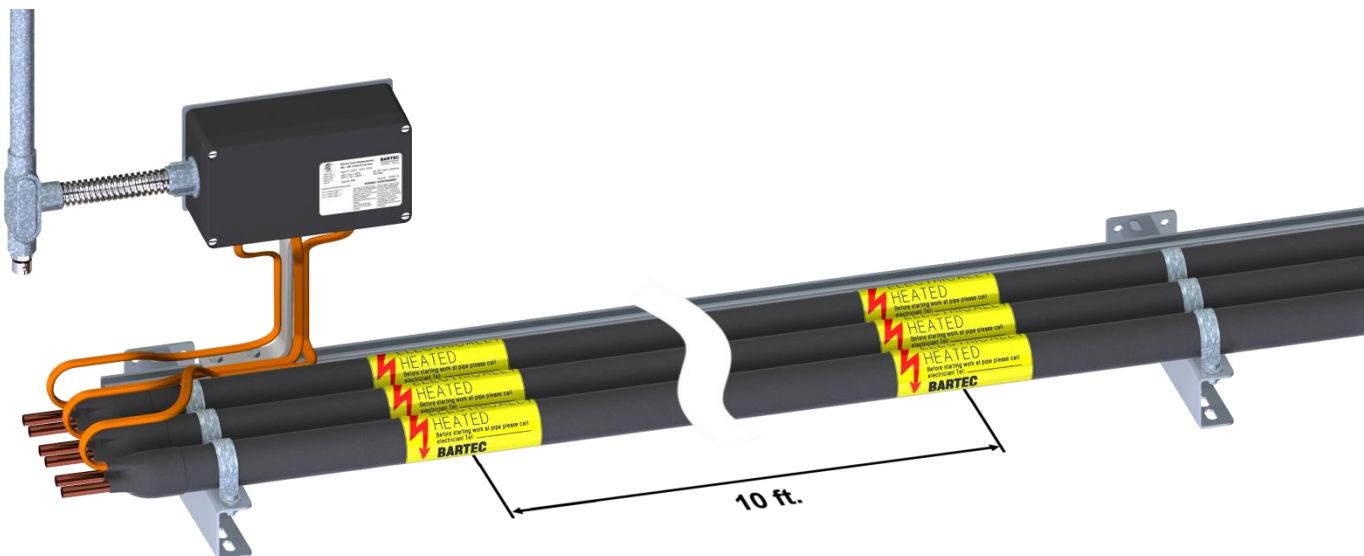
NOTICE

Allow the adhesive to cure for 20 minutes, then visually inspect. Full strength is reached after 24 hours.

AVIS

Laissez sécher la colle 20 minutes avant de procéder à une inspection visuelle. La résistance finale sera atteinte après 24 heures.

- Apply the pipe insulation according to the manufacturer's installation instructions.
- Apply an electrical warning label every 10 ft. (3 m) on a clearly visible place.



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Troubleshooting

Problem	Possible cause	Remedy
Trace heater remains cold	No power supply	Check the power wiring for continuity to circuit breaker.
	Trace heater bus wires or power wiring not properly connected	Connect the trace heater and power wires according to the installation instructions.
	Control unit adjusted incorrectly	Adjust the control unit according to the installation instructions.
Automatic circuit breaker tripped	Automatic circuit breaker defective	Replace the automatic circuit breaker.
	Automatic circuit breaker has wrong tripping characteristics, e. g. "B" instead of "C"	Install an automatic circuit breaker with Type-C tripping characteristics or contact the factory for Type-B tripping characteristics.
	Nominal circuit breaker size is insufficient	Install an automatic circuit breaker with higher capacity. Observe the maximum amperage of all components of the trace heating circuit. Split the heating circuit into separate circuits.
	Maximum heating circuit length has been exceeded	Install the end seal according to the installation instructions.
	End seal has not been installed	Identify the cause and remedy the fault (e. g. ensure that trace heater bus wires are not twisted together).
	Short circuit	Dry the components. For junction boxes, be sure that the conduit drain is installed and breathing properly.
	Humidity inside the connection system or end seal	
Ground fault protection is disengaged	Trace heater damaged	Replace the trace heater at the point where it is damaged.
	Moisture in the components	Dry the components. For junction boxes, be sure that the conduit drain is installed and breathing properly.
	Ground fault protection defective	Replace the ground fault protection device(s).
Low or inconsistent insulation resistance	Trace heater damaged	Replace the trace heater at the point where it is damaged.
	Moisture in the components	Dry the components. For junction boxes, be sure that the conduit drain is installed and breathing properly.
	Arcing due to damaged trace heater insulation	Replace the trace heater at the point where it is damaged.
	Arcing due to inadequate stripping distance between heating element and grounding braid	Check the stripping distance between bus wires/heating element and grounding braid at all power, splice and end seal connections to ensure adequate separation.
	Short-circuit between the grounding braid and the heating element or the grounding braid and the pipe	Check for cut or damaged cable or inadequate stripping length.
	Test leads touching the junction box	Relocate test leads and retest.

Note: High pipe temperature may lower the insulation resistance reading relative to earlier readings on a cold pipe.

Limited Product warranty

Scope

BARTEC warrants that all BARTEC products and accessories that are the subject of this manual will be free from defects in materials and workmanship from and after its date of purchase for a period of 12 (twelve) months.

For the avoidance of doubt, this limited product warranty will **not** cover any damage caused by:

- accidents,
- misuse, improper installation, operation, maintenance or repairs,
- neglect, or
- alteration.

Furthermore, BARTEC cannot be held liable under this warranty for:

- installation or removal costs,
- loss or damage to property,
- indirect, special, incidental or consequential damages (including, without limitation, loss of revenue or anticipated profits), or
- any other damages or costs directly or indirectly related to the warranty issue.

If all warranty conditions are met (as set forth below), BARTEC will, at its sole discretion:

- repair the product,
- replace the product, or
- refund the purchase price paid for the product.

This warranty gives you specific legal rights, and you may also have other rights which vary by country, state or province. Except as specifically provided otherwise in this limited product warranty, the BARTEC Group General Terms and Conditions shall apply.

General terms and conditions

BARTEC Global Terms and conditions are available at: <https://www.bartec.de/en/terms/>

Conditions

The limited product warranty is subject to the following conditions:

- proper installation, operation and maintenance in compliance with the state of the technology and the product documentation, and
- presence of completely filled in acceptance reports for all installation, maintenance and repairwork operations.

How to claim the warranty

To file a claim under the limited product warranty:

- Notify BARTEC or your local BARTEC representative by written correspondence or email within 30 days after identification of a possible warranty issue.
- If requested, you must provide any warranty-related information and documentation to BARTEC, including, without limitation:
 - project planning documents, and
 - acceptance reports for installation, operation, maintenance or repairwork.

